



Business Products Guide



Sound Innovation® technology is a sound business decision.

For nearly five decades, Plantronics has blazed a trail of audio innovations that radically change the way business works. Plantronics headsets and audio solutions have kept pace with—and in many cases inspired—the creation of flexible, mobile, and virtual workplaces. Whether employees are roaming about the office or meeting clients around the world, Plantronics state-of-the-art solutions promote workers' ability to move freely and communicate clearly.

These solutions also promote collaboration that is challenging to achieve in today's scattered workplaces. Supported by the unparalleled sound quality, reliability, and comfort of Plantronics solutions, businesses can now bring all of their workers—those in the office, home office or on the road—together in one room. And as you would expect, Plantronics delivers the very best in customer service and product support.

Read on to see how Plantronics business solutions make technology talk—and how they transform the way your business does business.

Look for the following identifiers throughout the catalog:

Product Technologies



Electronic Hookswitch (EHS) control allows users to remotely answer and end calls with a simple push of a button on the headset. EHS cables are sold separately. See plantronics.com Compatibility Guide to find the right EHS cable for your phone system.

DECT

Voice-dedicated 1.8GHz DECT™ technology provides uncompromised audio quality and the lowest probability of interference.



AudioIQ and AudioIQ2® digitally-enhanced sound uses real-time adaptive technology to automatically improve the quality, clarity and volume of incoming calls. Proprietary algorithms intelligently minimize background noise and interference on outgoing calls.



Bluetooth® wireless technology offers short-range, cellular-quality connectivity between headsets and devices such as laptops, smartphones and mobile phones.



Plantronics offers headsets and USB phones optimized for/compatible with UC applications from Avaya, Cisco, IBM, Microsoft and others. For vendor-specific product lines, visit plantronics.com/uc.

Supported Communications Devices



Desk Phone



PC/Computer/Softphone



Smartphone/Mobile Phone



Home Phone/Landline

Unified Communications

Audio solutions designed specifically for Unified Communications

For today's businesses, real-time collaboration has become everyday business practice. The integration of devices, applications, and communication channels—better known as Unified Communications (UC)—is critical to any size organization striving for rapid business decision-making and maximum productivity.

Plantronics offers an array of audio endpoint solutions that enhance the value of UC voice. Whether your employees work on site, on the road, or at home, Plantronics products ensure their real-time voice collaboration with colleagues—regardless of the communication device.



Savi Office



Savi™ Office Headset System

Work Smarter – Savi Office is the wireless headset system that unifies voice communications and integrates desk phone and PC audio providing business critical sound quality.

Standard UC and Microsoft® versions available.



Savi 430



Savi™ 430

Top Quality Wireless Audio for the PC – The Savi 430 is the first portable PC-based wireless headset system that incorporates DECT™ technology for unsurpassed, enterprise-grade audio quality, even in dense working environments.

Standard UC and Microsoft versions available.



Plantronics Voyager PRO UC



Plantronics Voyager® PRO UC Headset System

Pushing the Limits – Plantronics Voyager PRO UC is the wireless headset system for seamless switching between PC and mobile phone calls and includes the most advanced noise-canceling Bluetooth headset available.

Standard UC and Microsoft versions available.



Calisto 420



Calisto® 420

Plug-and-Play Team Collaboration – Transform any workspace into a conference room with this compact, yet powerful, speakerphone with 360-degree room coverage.

Standard UC and Microsoft versions available.



Blackwire 610/620



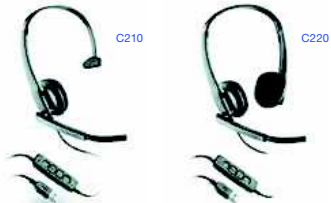
Blackwire™ 600 Series Headsets

Great Audio Clarity – Designed for enterprises deploying Unified Communications across a large number of employees, the corded Blackwire 600 Series combines strong audio quality, comfort, and durability all in one headset.

Standard UC and Microsoft versions available.



Blackwire 210/220



Blackwire™ 200 Series Headsets

Simple USB Connection – With life-like audio and simple call controls for a convenient hands-free experience, the corded Blackwire™200 Series makes PC voice communications economical, effective and productive.

Standard UC and Microsoft versions available.



Blackwire 420



Blackwire™ 420 Headset

Easily Portable Design – In the office, around campus or on the road, the corded Blackwire™ 420 headset lets working professionals enjoy crystal clear PC audio anywhere work happens.

Standard UC and Microsoft versions available.



Wireless Office

Professional wireless headset systems for desk phones

Dramatically boost employee mobility with in-office, wireless technology that promotes unparalleled productivity.

Plantronics wireless headsets enable workers to move and speak naturally while taking calls at the printer or fax, at the break room coffee station, or in the hallway between meetings. Employees can work hands free throughout the course of a conversation—so they can type, take notes or reach for files as the need arises.



CS Family / SupraPlus Wireless



CS70N



CS60



CS351N

CS70N™ Professional Wireless Headset System

No Compromises – The comfort of over-the-ear with transmit audio quality due to extended boom, make it a perfect choice for long conference calls.

CS60™ Wireless Office Headset System

All-Around Performer – Combine clarity and comfort of traditional corded technology with the mobility of wireless. Including longer talk time/battery life with choice of over-the-ear or over-the-head wearing styles.

SupraPlus® Wireless Professional Headset System

Premium Audio – Office professionals with phone-intensive responsibilities can answer or end calls while moving about the office. Binaural (CS361N™) and monaural (CS351N™) models available.



Plantronics Voyager 510S



Plantronics Voyager 510S Bluetooth Headset System

Bluetooth All-in-One – Multipoint technology allows seamless switching between your office phone and your voice-enabled Bluetooth mobile phone, smartphone or laptop.



Contact Center

Professional audio processors and corded headsets

For phone-intensive roles, audibility and comfort are essential for optimum productivity. Plantronics corded headsets, paired with a Plantronics audio processor, work hand in hand with a variety of technologies that decrease listener fatigue and clarify conversations.

All Plantronics corded headsets are designed for a fit so natural, wearers can focus on every part of every conversation. Noise-canceling technology further clarifies phone calls in noisy contact center environments.



Corded Audio Processors



M15D



M22



A10

VistaPlus™ M15D™ Audio Processor with SoundGuard DIGITAL™ Superior Voice Clarity — Delivers unsurpassed acoustic protection and exceptional sound quality. Ideal for metric-driven contact centers, especially noisy ones, that require the highest audio accuracy and clarity.

Vista™ M22™ Audio Processor with Clearline™ Audio Optimum Sound, Every Time — Clearline audio technology keeps call quality clear and consistent to improve customer satisfaction and agent productivity.

A10™ Direct Connect Cable Direct Connect Solution — Extremely clear sound quality and superior reliability. Easily connects any Plantronics H-series headset to a premium headset-ready desk phone.



DA40



DA45



DA60

DA Series USB-Audio Processor Harness the Power of Softphones — Connect any H-series headset to a softphone with the DA40™, DA45™, DA55™ or DA60™ USB-to-headset professional audio processors.
For full descriptions of Plantronics audio processors and cables please go to plantronics.com



DA45 Audio Processor supports wideband audio and includes PerSono Suite® software to enhance Unified Communications. DA60 includes PerSono® Pro™ 2.0 software to provide unparalleled control of voice and audio quality.

EncorePro



EncorePro™ Headset

Unprecedented Comfort, Clarity and Design — The extendable noise-canceling microphone ensures crystal-clear communications including those with wideband enabled IP phones or PCs. Plush ear cushions and premium lightweight nylon composite materials provide ultra-lightweight comfort.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).


SupraPlus



SupraPlus Headset

Premium Audio for Wideband — Working with the latest in VoIP technology, the Plantronics SupraPlus headset delivers heightened speech clarity and life-like fidelity. Also delivers superb audio quality in standard band environments.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

 SupraPlus Wideband USB version supports Unified Communications. Binaural (HW261N/DA-M) and monaural (HW251N/DA-M) models available.

DuoSet



DuoSet® Headset

Most Versatile Headset — The economical DuoSet headset converts easily between over-the-head and over-the-ear wearing styles, comfortably accommodating all users. Allows any organization to standardize on a single headset model.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

TriStar



TriStar® Headset

Lightweight, Discreet, Adjustable — With its unique three-point fit, the TriStar headset provides optimal audio quality and stability — all with a discreet look. Weighing less than half an ounce, it can be custom fitted with four sizes of earbuds.

Connectivity to phones relies upon the type of audio processor selected (for options, see page 9).

Home Office

Headset and phone systems for teleworkers

To maintain the productivity they would achieve in the office, home office workers need an open line of communication with colleagues and customers.

For the rapidly growing number of teleworkers and home-based business owners, Plantronics offers professional-grade audio in headset and phone systems that deliver hands-free mobility throughout the home.



MX500i



MX500i™ 3-in-1 VoIP Corded Headset

For VoIP and Mobile Calls — Work can be accomplished anywhere, hands free, with a versatile headset that enables crystal-clear calls on PC-based softphones, cordless home phones or mobile phones with 2.5mm headset port. Callers can hear the conversation, not background noise. The patented WindSmart screen filters out noise in loud or windy conditions.



S12



S12™ Telephone Headset System

For Landline Calls — Plantronics S12 Telephone Headset System offers hands-free convenience and comfort. Includes a 2-in-1 convertible headset for over-the-head stability or over-the-ear convenience, a noise-canceling microphone for superior sound clarity and the Firefly in-use indicator light that lets others know you are on the phone.



Mobile

Mobile headsets

Virtual offices are now a reality. To empower mobile professionals wherever their work takes them—the airport, a convention, a taxi —Plantronics provides headsets that transmit business quality audio to smartphones and other Bluetooth devices.

Background noise, windy weather, and ear discomfort will never again trouble even the most zealous mobile warrior: Plantronics mobile headsets embrace the latest noise-canceling technology and offer streamlined, ear-cradling designs that ensure around-the-clock comfort.



Plantronics Voyager PRO



Plantronics Voyager PRO Bluetooth Headset

Engineered for Sound Quality™—No other headset has the combination of two noise-canceling mics on a boom to best capture and deliver natural voice quality, three layers of WindSmart® technology to outsmart the wind and an adaptive 20-band equalizer tuned to maintain rich, balanced audio at comfortable listening volumes despite the environmental noise. Comfort tested to be so comfortable it can be worn from dawn to dusk without a second thought.



audioIQ²
NOISE CANCELING



Bluetooth

Plantronics Discovery 975



Plantronics Discovery® 975 Bluetooth Headset

The Essence of Technology and Design—Ingeniously simple in its technology and design, the inspired engineering blends dual-mic AudioIQ² noise-canceling technology, wind noise protection and easy connectivity for premium performance. Patented gel ear tips provide a stable, comfortable fit in either ear. The rechargeable carrying case can triple talk/standby times and displays connection status and battery levels of earpiece and case.



audioIQ²
NOISE CANCELING



Bluetooth

Mobile

Mobile

Plantronics Explorer 395



Plantronics Explorer® 395 Bluetooth Headset

Simplicity and Convenience – The Plantronics Explorer 395 is an attractively styled, universally compatible headset that's extremely easy to use. Going hands free is simple with this reliable headset that offers Plantronics signature high-quality audio performance.



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Plantronics Explorer 240



Plantronics Explorer® 240 Bluetooth Headset

Easy Set-up – The Plantronics Explorer 240 is a universally compatible headset that's extremely easy to use. Going hands free is simple with this reliable headset that offers Plantronics signature high-quality audio performance.



NOTES

Notes

Unsurpassed Service and Support

Whether you need help installing your systems, training your agents, managing your inventory or replacing your headsets, we are here when you need us. It's all part of our commitment to ensuring world-class global support.

Technical Assistance Center

The Plantronics Technical Assistance Center offers 24-hour online support via e-mail and an extensive knowledge base of answers to frequent questions. Visit the Technical Assistance Center online: plantronics.com/support or call us on 1800-793-150.

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